

LOSTOCK HALL MEDICAL CENTRE
PATIENT FORUM MEETING – 3 October 2019

Attending:

Doreen Singleton (Chair), Pat Cooper, Margaret Eckton, Ruth Ryan, Graham Hayes
David Pearson (Practice Manager), Emma Greenhalgh (Social Prescribing Link Worker)

Apologies: Ronnie Ribchester, Janet Cooper

Previous Minutes

Approved

Social Prescribing

- Emma introduced herself. Working on behalf of 7 practices in Ribble Medical Group
- Targeting patients that are lonely, social isolated, with social and economic problems
- Linking to groups and organisations that can help
- Supporting clinicians and reducing demand on GP time

Practice Manager Update

- Dr Abida Mohamed has joined the practice one day per week as a Salaried GP under a GP Fellowship development scheme
- Anne Walton (Nurse Practitioner) and Julie Christopher (HCA) have left the practice. Adverts have been placed
- Ribble Medical Group Patient Forum is meeting at St Fillans 6.30pm on Tuesday 15 October. All are encouraged to attend

4th July Celebration Event

- A good turnout. Mark Lawrenson could not get there because of grenade fished out of canal at Tarleton! Bomb squad called and bridge road blocked for 3 hours
- Some complaints on Facebook about Taylor-Wimpey sponsorship

Future Events

- Breast Cancer Awareness event with specialist cancer nurses – Tuesday 30 October from 11am – volunteers to help out requested. Pat and Margaret volunteered
- Menopause Lounge Event with Dr Paula Briggs – Saturday 16 November 10am – volunteers to help out requested. Pat, Margaret and Janet volunteered

Phase 2 Development of Dardsley

- Plans for developing extension building are in preparation
- Improvement funding will be applied for from NHS

Patient Forum Suggestions

- Saturday clinics now being publicised on social media on waiting Room screens. Can message be added to phone system?
- Need a clock, notice board and leaflet holders in the Waiting Room

Patient Forum matters

- Doreen needs to step down as Chair for a period for personal reasons
- David to ask Janet if she might take on the role
- Look to recruit new members

Date of Next Meeting

6.30pm Thursday 23 January